

WHERE WE ARE TURNING PROMISE INTO PRACTICE EVERYDAY

Saint Clare's to Be Featured on WNBC



Dr. Michael Ingber

WNBC (Channel 4 New York) came to Saint Clare's Hospital/Denville on Wednesday to interview urologist/ urogynecologist Dr. Michael Ingber and one of his patients for a story that will air soon on the 11 p.m. news. Dr. Ingber, recently named Director, Female Pelvic Medicine & Reconstructive Surgery, broke new ground by recently performing the world's first Laparo-Endoscopic Single Site (L.E.S.S.) - single incision uterine suspension procedure. This news story will shine a spotlight on Saint Clare's as a leader in this evolving medical field. Otherwise known as "scarless" surgery, the procedure was accomplished through the navel and allowed the patient to not only retain her uterus but have the benefit of a faster recovery time. "LESS surgery provides patients the ability to have pelvic reconstructive surgeries for pelvic organ prolapse with no visible scar. I am excited to be a part of the Saint Clare's team and offer this state-of-the art technology to our patients." Stay tuned for more information about when the story will air.

Saint Clare's Hospitals Rank High in Seventh Annual State Report on Hospital Performance

Saint Clare's Hospitals in Denville, Dover and Sussex ranked among the top hospitals in the state for the treatment of heart attack, pneumonia, heart failure and surgical care improvement in the State's seventh annual *Hospital Performance Report*, released by the New Jersey Department of Health and Senior Services. Saint Clare's Hospital in Sussex was the only hospital to achieve a score of 100 percent and ranked first in the state for treatment of patients with pneumonia.

For heart attack treatment, Saint Clare's Hospital in Dover and Sussex achieved a score of 100 percent (among the 1st place hospitals statewide) and Denville achieved a score of 99 percent (among the 2nd place hospitals statewide). For treatment of patients with pneumonia, Saint Clare's Hospital in Sussex was the only hospital to achieve a score of 100 percent and ranked first in the state; Saint Clare's Hospitals in Denville and Dover achieved a score of 99 percent, ranking second among hospitals in the state. For surgical care improvement, Saint Clare's Hospitals were ranked as follows: Denville (98 percent, third among hospitals in the state), Dover (97 percent) and Sussex (94 percent). Lastly, rankings for treatment of heart failure at Saint Clare's Hospitals were in Dover (97 percent), Denville (96 percent), and Sussex (95 percent). "We are extremely proud of the work done by

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The New Jersey Hospital Association (NJHA) Board of Trustees recently approved nominations for election of new trustees and officers effective Jan. 1, 2011. Saint Clare's President and CEO Les Hirsch has been elected to serve as an officer (Secretary) of NJHA for the coming year. In this role, he will continue to serve on the NJHA Board of Trustees and will also become a member of the Executive Committee. Through his participation in the NJHA, Hirsch will be involved in helping to shape health policy in New Jersey.

Route 46 Bridge in Dover Re-Opens

NJ DOT and the town of Dover have confirmed that the Route 46 Bridge over the Rockaway River and NJ Transit has re-opened to traffic, with one lane open in each direction. Two-way traffic is expected to be maintained through the remaining stages of the project, with full project completion set for the end of 2011.

our physicians, nurses and the entire staff throughout Saint Clare's Health System," said Leslie D. Hirsch, President and Chief Executive Officer of Saint Clare's. "This report is a validation of our efforts at our acute care hospitals in Denville, Dover and Sussex to provide high-quality healthcare for the people in our community, as well as our ongoing commitment to continuous quality improvement."



From time to time, we will feature questions regarding CHI Connect, a project that will include new tools and new processes, and standardizes and centralizes some of the ways we work at Saint Clare's. Every employee will be affected by CHI Connect in some way.

What will be different with CHI Connect?

For some of us, CHI Connect will change processes that are regular parts of our jobs. For each of us, CHI Connect means changes to the way we access benefits information and pay statements.

For example, in Human Resources and Payroll, we will use a new online tool called HR/Payroll Connection. You will be able to view your pay statements online, and paychecks will be distributed by direct deposit or mailed by the support center in Kentucky. Employees are encouraged to sign up for direct deposit. You'll be able to update your personal information, such as emergency contact numbers, and you can check time-off balances and locate benefits information any time. You may also call the HR/Payroll Connection Support Center for assistance during regular business hours.

Standardized processes will help streamline financial systems, which handle the general ledger, non-patient billing and accounts receivable, asset management and the cash ledger. If you approve invoices or order supplies, there will be new online tools, and changes to department and accounting codes.

Electronic systems and a centralized national support center will change how accounts payable staff handles invoices, expense reports and reimbursements, and vendor payments and processes. All invoices will be sent directly to the National Accounts Payable Support Center. We will go online to approve invoices, and process and approve expense reports.

New codes and ordering processes from CHI Connect will affect our Supply Chain staff. Through CHI Connect, we will benefit from agreements with national vendors. We will also order supplies online. The Procurement Support Center will provide assistance.



Saint Clare's Changes Dispatching from CENCOM to MICCOM

After three decades with Atlantic Health Systems' CENCOM, Saint Clare's has changed its dispatching responsibilities to MICCOM, an accredited dispatch center affiliated with Hackensack University Medical Center. Some of the reasons this change was made include:

- MICCOM is one of less than 70 dispatching centers in the nation who have achieved CALEA certification, which is considered the "best of the best" for public safety dispatching.
- This change further enhances Saint Clare's professional relationship with Hackensack University Medical Center.
- Improved response times with total GPS tracking so the closest ambulance is sent to the patient, which will result in improved patient care.
- A complete radio changeover to a digital system to improve communication coverage.
- Improved data tracking to enhance MICU placement.

Saint Clare's Foundation Launches New Website

The newly redesigned Saint Clare's Foundation website that was launched on January 12 provides information on the many happenings and special events organized throughout the year that benefit Saint Clare's Health System. We hope you find the site informative and you will learn about all the exciting plans in our future to help continue to Turn Promise into Practice at Saint Clare's.



Colleague Elected to ASHA Speech-Language Pathology Advisory Council

Kathleen H. Palatucci, Senior Speech/Language Pathologist, Saint Clare's Hospital/Dover, was elected to the American Speech-Language-Hearing Association's (ASHA) Speech-Language Pathology Advisory Council effective January 1, 2011.

The ASHA is the professional, scientific, and credentialing association for 140,000 members and affiliates who are audiologists, speech-language pathologists and speech, language, and hearing scientists.

Kathleen H. Palatucci,
Senior Speech/Language
Pathologist, Saint Clare's
Hospital/Dover



The **Employee Activities Committee** would like to get your feedback on holding a 2011 *Employee & Friends Golf Outing*. This traditional event, previously organized by former employee, Sue Reaves, has taken place for the past 19 years to benefit Saint Clare's *Richard Sheridan Employee Crisis Fund* to help fellow employees in time of need. 2009's October 19th event raised \$3,669 net to support this special fund. Please take the time to complete the survey at <http://www.surveymonkey.com/s/saintclaresgolfouting> and let us know if you'd be interested in playing golf so we can decide whether or not to hold the outing again this year. If you have any specific questions, please contact Saint Clare's Foundation office at 973-983-5300. Thank you in advance for your participation in this important survey.

[Click here for survey.](#)



Achieve Your Goals with the Saint Clare's-Drexel Online Partnership

In collaboration with Drexel University Online, Saint Clare's employees and immediate family members are entitled to a 10% to 25% tuition reduction and deferred billing options on Drexel's top-ranked online programs. You will receive the same quality education as on campus, without the commute or career interruption from one of "America's BEST Colleges 2011" as ranked by *U.S. News & World Report*.

Over 90 Top-Ranked Programs:

- RN-BSN Degree Completion Program
- BS in Health Services Administration
- MSN in Nursing Leadership in Health Systems Management
- MSN Adult Acute Care Nurse Practitioner
- MSN in Nursing Education and Faculty Role
- Certificate in Healthcare Informatics

Visit www.drexel.com/saintclares for a full program list.



Learn more about your partnership benefits by visiting www.drexel.com/saintclares or by contacting Valerie Malinowski at 215-895-0915 or vm97@drexel.edu.

calendar

Please send
your internal events by
Tuesday morning of each week to
marketingstrategy@saintclares.org
for inclusion in
Inside Saint Clare's.

Learn QiGong

Saturday, January 22, 2011
9 a.m. to 10 a.m.
Saint Clare's Hospital/Dover
Conference Room A (4th Floor),

QiGong may be used as a daily routine to increase overall health and well-being and to increase energy and reduce stress. To register for the six-week series, call the Center for Complementary Medicine at 973-989-3607.
Price: \$75 for series or \$15 per class

Image Forum with Complimentary Brunch

Sunday, January 23, 2011
11 a.m. to 1 p.m.
Saint Clare's Hospital/Denville, Urban Auditorium

Forum on health topics, including cardiac issues, permanent makeup and Botox, injectibles and plastic surgical office procedures. Shopping, samples, exhibits, gourmet brunch also available with no admission fee. Open to the public. RSVP to 973-994-2484 or visit www.michelsonmd.com.

Insulin Pump Support Group

Monday, January 24, 2011
7:30 p.m. to 9 p.m.

Meets at Regional Diabetes Center - House at entrance to Parking Lot A,
Saint Clare's Hospital/Dover
Support Group for anyone on an insulin pump or considering an insulin pump.

Bariatric Bypass and Band Patient Support Groups

Wednesday, January 26, 2011
6:30 p.m. to 7:30 p.m.
Mt. Olive Holiday Inn,
1000 International Drive, Budd Lake, N.J.

Support groups for patients having had Bariatric bypass and/or band surgery. Groups under direction of Saint Clare's dieticians. Both groups meet on the 4th Wednesday of the month from 6:30 p.m. to 7:30 p.m. unless otherwise noted. Please call 973-537-3805 with any questions.

Bariatric Informational Seminar

Wednesday, January 26, 2011
7 p.m. to 9 p.m. (sign-ins begin at 6:30 p.m.)
Mt. Olive Holiday Inn
1000 International Drive, Budd Lake, N.J.

Free informational seminar for anyone interested in either the bypass or band procedures. Please call 866-782-5273 to register.

IFSS Family Support Group/Morris County

Wednesday, January 26, 2011
7 p.m. to 9 p.m.
50 Morris Avenue - Room 320

Support and education for families or significant others of adults with a mental illness.

Diabetes Support Group

Thursday, January 27, 2011
10 a.m. to 11:30 a.m.
Meets at the Regional Diabetes Center - House at entrance of Parking Lot A

The Importance of Exercise as We Age

Thursday, January 27, 2011
6 p.m. to 7 p.m.
Greenbriar Fox Ridge Community Center
7102 Polk Road, Wharton, N.J.

Speaker: Mike McHugh, Physical Therapist,
Saint Clare's Hospital